

## **Professional Language & Cross-Cultural Competency Certificate Goals**

1. Perform in a variety of situations, transactions, and professional challenges in the target culture.
2. Compare and contrast professional cultures in a variety of professional settings.
3. Develop reading strategies in order to communicate ideas and concepts.
4. Read and understand texts in the professional area.
5. Communicate on a professional level face-to-face, via email, mail, and on the phone.
6. Demonstrate critical thinking and problem-solving skills by applying key concepts learned in class through research, creative production, and practical experience.
7. Ability to analyze and respond appropriately to professional scenarios in the target language and culture.